

TERMS & CONDITIONS

1. Membership Applications must be approved by the Coordinator Marketing & Events before promotion of that business by the Marketing & Events Team commences/continues.
2. Membership is for the financial year. Renewal notices will be sent out prior to 1st July each year. New Memberships received from outside the local government area after 1st October will be charged on a pro-rata basis (where applicable), per remaining months left in the financial year.
3. Membership fees are non-refundable. Members who cease trading will not receive a refund.
4. Goulburn Mulwaree Council reserves the right to refuse participation due to outstanding accounts and/or failure to meet industry standards of Australian Law or planning and compliance concerns.
5. Goulburn Mulwaree Council reserves the right to reject any promotional material deemed unsuitable for display in the Visitor Information Centre, or that is not an accurate reflection of the business/event.
6. Goulburn Mulwaree Council reserves the right to cancel any Membership without refund.
7. A copy of the relevant approval to operate/relevant accreditation is required at the time of becoming a Member. If Council approval is revoked or the business is in breach of NSW Legislation, the business must notify the Coordinator Marketing & Events within 7 days. Membership will be withdrawn until the approval is reinstated or Legislative requirements are met.
8. Short Term Rental Accommodation (STRA) operators must register their property via the NSW Government Planning Portal and provide proof of registration and payment when applying to become a Goulburn Marketing Member.
9. In relation to agritourism (farm stay accommodation, farm gate premises or farm experience premises), the following is to be provided as applicable:
 - a) A statement of compliance with the exempt provisions for agritourism in accordance with *State Environmental Planning Policy (Exempt and Complying Development Codes) 2008*. Including a copy of relevant approvals for a food premise (*Food Act 2003*), onsite effluent management and waste (s.68 *Local Government Act*).
 - b) The complying development certificate number for an approval under State Environmental Planning Policy (Exempt and Complying Development Codes) 2008 _____.
 - c) Development Application No. _____.

Note: Compliance with legislation is the sole responsibility of the operator and landowner.
10. Current Members will be given priority in referrals.
11. It is the responsibility of the business owner/manager to ensure:
 - a) all information provided to the Marketing & Events Team is current and correct,
 - b) staff are informed about the business' product, features, rates/prices, operating hours and notified about any changes to business operation
 - c) staff are notified of accommodation vacancies on a weekly basis (eg. each Friday). Priority referrals will be given to accommodation houses with known vacancies.
12. Brochures will not be displayed, stored or distributed in the Visitor Information Centre. Unsolicited materials from other sources will be discarded.
13. Due to time and cost constraints there may be times when only those Goulburn Marketing Members with e-mail capabilities will be notified of opportunities and initiatives.
14. Goulburn Mulwaree Council reserves the right to promote any product, event or experience that will enhance the profile of Goulburn Australia.
15. Businesses and operators who are current advertisers in the Goulburn Australia Destination Guide and Wedding Guide must remain as Goulburn Marketing Members.
16. Acceptance of this Membership Application is for promotional purposes only. Receipt of this Membership Application does not confirm that the business has the relevant Council approval(s). The onus is on the business to gain the necessary approvals in accordance with NSW Legislation prior to lodging this Membership Application. By signing this Membership Application you agree to provide a copy of the appropriate approval(s) and/or notification(s) upon request.
17. To protect your potential financial exposure, your business should always have adequate Business Insurance, including Public Liability Insurance (\$20M), and Workers Compensation. Goulburn Mulwaree Council holds no responsibility for businesses without adequate insurance.
18. Any imagery or information regarding your business that you provide to us, may be reproduced to promote your business. In providing this information, you acknowledge that you are the owner of the information and/or imagery that you are providing, and that it is free of any copyright.
19. Where complaints about member businesses are received from the general public, their Membership will be reconsidered, and recalled where necessary.